Why do I have to go through this process?
This puts your tickets securely in your account and ensures you have access to them immediately!

Will showing my Hilton Honors confirmation email get me into the event?
No. You must use the link and code provided to secure your tickets with barcodes to be scanned upon entry to the event.

I can’t figure out what to do with this code I received.
Just click the link also included in your Hilton Honors confirmation email and follow the steps outlined on pages 2-7 to receive your tickets.

When should I use the code provided to me?
We’d recommend you follow the process to redeem your code right away while it’s top of mind. The link and code will only be active until 7 days prior to your event.

I don’t trust mobile tickets. Can I get tickets shipped to me?
Sure! When checking out on LiveNation.com, just select your preferred mailing option. Shipping costs may apply.

How do I give my tickets to a friend?
You have a couple of options! As one option, you can simply forward them your Hilton Honors confirmation email and have them follow the process outlined to receive the tickets directly (NOTE: each code is only valid for one transaction). As another option, you can follow the process outlined then select the option in your Live Nation or Ticketmaster account to transfer your tickets to them. See pages 14-16 for further details on the transfer process.

I’ve received an error message saying “We are unable to complete your request on this device.” What do I do?
Try clearing your cache and using a different device (laptop, phone, tablet, etc.) If you still have issues, please reach out to Ticketmaster Customer Service at 800-653-8000.
LAWN DAYS USER GUIDE
GETTING YOUR TICKETS

Step 1:
Locate your unique Offer Code and Event URL

See you at the show!

(TE1) Two Tickets to see Florida Georgia Line on the Lawn
Carnival, New Jersey, USA - July 13, 2019

Redeem your tickets with the code:
Lidgaaa at www.livenation.com

How to redeem your tickets:
1. Follow the link above and enter your Offer Code in the Offer Code box
2. Select two (2) lawn seat tickets at no charge to you
3. Select ticket delivery method
4. Check out
5. Get excited - you're all set!

Step 2:
Upon clicking the URL, click the “Lawn Days presented by Hilton Honors” Offer Option

Your Exclusive Offer
Get access to tickets set aside just for you!

Lawn Days presented by Hilton Honors

Ticket prices may fluctuate based on demand, at any time. Please ticket prices may exceed face value. Live Nation.

2019 Lawn Days User Guide
LAWN DAYS USER GUIDE
GETTING YOUR TICKETS

Step 3:
Insert the unique offer code from your confirmation email, then click to “unlock” your offer.

FIRST INSERT CODE
THEN CLICK LOCK

Step 4:
Your tickets are now unlocked! Select the $0.00 ticket option.

CLICK HERE
Step 5:
Click “Get Tickets”

Step 6:
Select any additional options as desired for your order (prices as shown applicable), then click “Next”
LAWN DAYS USER GUIDE
GETTING YOUR TICKETS

Step 5:
Select desired delivery option, then click “Next”

Step 6:
Fill in your personal information, then click “Place Order”
Step 5:
Your order is now complete! Select any desired offers at your discretion, or click “No thanks” to remove pop-up.

Step 6:
Confirmation page with option to View & Transfer Tickets. Order details are also emailed to you.
Step 7 (Optional):
View your tickets with option to text tickets to phone or transfer tickets (see following pages).

Confirmation Email:
Also includes option to View Mobile Tickets or Download Live Nation app to view tickets.
LAWN DAYS USER GUIDE
USING YOUR TICKETS VIA TEXT

Step 1:
Visit My Tickets in your Live Nation account. Scroll over your account name, and select “My Tickets”

Step 2:
Select the appropriate event in your Account and click “View Event Details”
LAWN DAYS USER GUIDE
USING YOUR TICKETS VIA TEXT

Step 3:
Click “Text My Tickets”

Step 4:
Enter your mobile phone number then click “Send”
**LAWN DAYS USER GUIDE**
**USING YOUR TICKETS VIA TEXT**

**Step 5:**
Confirmation page with option to Resend if text message is not received

**Step 6 & 7:**
Open text message on phone and click the link to view tickets in app with option to View in Wallet or Transfer

The email address associated with your account will be listed.
LAWN DAYS USER GUIDE
USING YOUR TICKETS VIA APP

Step 1:
Open the Live Nation or Ticketmaster app on your phone, select “My Tickets” or “My Events”

Step 2:
Click on your Lawn Days event
LAWN DAYS USER GUIDE
USING YOUR TICKETS VIA APP

Step 3:
Your tickets will appear with option to View Barcode or Add to Apple Wallet (Will be View in Wallet if already added)

Step 4:
Show your ticket barcode upon entry at venue for scanning. Note: screenshots will not be accepted
Step 5 (Optional):
If viewing from Apple Wallet, open wallet and select appropriate Live Nation Tickets to be scanned upon entry.
LAWN DAYS USER GUIDE
TRANSFERRING YOUR TICKETS

Step 1:
Visit My Tickets in your Live Nation account. Scroll over your account name, and select “My Tickets”

Step 2:
Select the appropriate event in your Account and click “View Event Details”
LAWN DAYS USER GUIDE
TRANSFERRING YOUR TICKETS

Step 3:
Click “Transfer Tickets”

Step 4:
Select the tickets you would like to transfer and click “Continue”
Step 5:
Enter Recipient Details including name and email address, then click “Send”

Note:
Transferring tickets is also available using the Live Nation or Ticketmaster app

Live Nation App Example